Protean eGov Technologies Limited



STANDARD OPERATING PROCEDURE (SOP)

ERROR RECTIFICATION MODULE

Version 1.0



Preface

Government of India (GOI) introduced a new Defined Contribution Pension Scheme known as the National Pension System (NPS) replacing the existing system of Defined Benefit Pension System vide Government of India, Ministry of Finance, Department of Economic Affairs Notification, dated 22nd December 2003. The NPS came into operation with effect from 1st January 2004 and is applicable to all new employees of Central Government service, except Armed Forces, joining Government service on or after 1st January 2004. The employees of Central Autonomous organizations, State Governments/Union Territories (UTs) and the Autonomous organizations of the respective State Government/UT are also eligible to join the NPS. The employees who join the NPS are known as 'Subscribers' in the NPS.

GOI established Pension Fund Regulatory and Development Authority (PFRDA) on 10th October 2003 to develop and regulate the Pension Funds under the NPS. PFRDA appointed Protean eGov Technologies Ltd. (formerly NSDL e-Governance Infrastructure Limited) as the Central Record Keeping Agency (CRA) to maintain the records of contribution and its deployment in various pension fund schemes for the employees. **PAO/DTO (hereafter referred as PAO)** provides the subscriber details to CRA and remits the funds to Trustee Bank which in turn transfers the funds to Pension Fund Mangers (PFMs) for investment. Units are allotted to the subscriber's PRAN based on their contribution amount. At the time of providing the subscriber contribution details, PAO may remit the incorrect amount, which has to be rectified in the subscriber record. **This document describes the Standard Operating Procedure to be followed by the Nodal Offices for rectification in the CRA system.**

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Abbreviation	Expansion
CRA	Central Record Keeping Agency
DTA	Directorate Treasury of Accounts
DTO	District Treasury Office
ERM	Error Rectification Module
FTD	Fund transfer Details
GOI	Government of India
I-PIN	Internet Personal Identification Number
NPS	National Pension System
Protean	Protean eGov Technologies Ltd.
РАО	Pay and Accounts Office or equivalent entity such as DTO
PFRDA	Pension Fund Regulatory & Development Authority
РОР	Point of Presence
POP-SP	Point of Presence-Service Provider
PRAN	Permanent Retirement Account Number
PrAO	Principal Accounts Office or equivalent office such as DTA
SOP	Standard Operation Procedure
TS	Transaction Statement

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Error Rectification Module

PAO has to upload Subscriber Contribution File (SCF) in NPSCAN/CRA system and remit the pension contributions to the Trustee Bank. However, there have been instances wherein the PAOs may have committed errors in uploading the SCFs. In a nutshell, the PAOs may have committed the following errors:

- A. Excess Transfer to a PRAN
- B. Amount wrongly credited in PRAN 1 instead of PRAN 2
- C. Non-NPS Subscriber withdrawal

The functionality has operational hierarchy which comprises maker, checker and Authorizer. In case of centralized mode of operation, only the maker and checker role will be applicable.

The succeeding pages describe SOP to be followed by the Nodal Offices for rectification of such errors.

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3 (A). Excess amount transferred to a PRAN

In some instances, PAO may have erroneously transferred excess amount to a PRAN and the amount has been credited into the subscriber account. The resolution of these cases can be done by the PAO.

Following are the validations which are in place for capturing the request in CRA system:

- **1.** PAO can capture the request for only that record which has been uploaded by it, irrespective of whether at present the Subscriber is associated with that nodal office or not.
- 2. Unless and until the request captured earlier for a PRAN and Transaction ID combination is processed in the system for a PRAN, PAO will not be able to capture a fresh entry for the same combination. For example, PAO has captured the rectification request for regular credit of April'12 for PRAN 11xxxx123 and Transaction ID 1xxxx12. Unless this request is effectively completed, PAO will not be able to capture any other request for credit pertaining to same PRAN and transaction ID for this particular subscriber.
- 3. In these cases, the units credited in the subscriber account (equivalent to the excess contribution amount credited) erroneously would be redeemed, and total realized amount would be credited back to the bank account details provided by PAO.

Capturing of Request

PAO will login into the CRA system (<u>www.cra-nsdl.com</u>) by using its User ID and I-PIN. Please refer Figure 1.

Are you	u a subscriber interested in undergoing online training on NPS/APY (Ind	cluding Central/state/Autonomous body subscribers), if so please Click here
	Annual Transaction Statement on Email	Subscribers
	Invest in NPS	User ID Password Enter Capicha 35 2 + 37 =
C	Activate Tier II Account Free !!	Submit Reset Password IPIN for eNPS Help/Instructions for Lo
4	FATCA Compliance	Nodal Offices / Other Intermediaries
And New York	Know Your Pension (NPP)	User ID Password
P	Subscriber Consent to share contact details with ASP	Enter Captcha 3 (4) + 4 (=)
	Subscriber Registration/Photo-Signature Modification Request	Reset Password Help/Instructions for Login



Once PAO login into the CRA site, 'Error Rectification Module' menu will be shown. User will click the sub-menu 'Rectification of Erroneous Transfer to subscriber'. Please refer Figure 2.

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(Figure 2)

User will be shown the Welcome page of this menu. A summary containing information relevant to the menu has been provided in the Welcome page. Please refer Figure 3.

NSDL e-Gov is now	protean	National Pension System (I
Welcome CRA Operations-CRA00053	hange is growth	02-Jun-2023 Home I Lo
Contribution Details Bank Reconciliation Security PAO Fund De	etails Settlement Views Grievance Reports User Main	tenance Maintenance Dashboard Subscriber Deactivation / Reactivation
Download Unitization Error Rectification Module Exit Withdrawa	al Request PPAN Name File Upload Reprint-PRAN KIT Trans	action Authorize Request Shift to NSDL Fund Confirmation CKYCComp
Terms & Conditions		
 This link will help the user to withdraw the excess amount which w For redemption of such excess transfers the user will have to ente (Bank details of PAO). Bank Details - Payment to be Received (De The request thus raised by the entity maker user will go to another PAO on behalf of PrAO. Once the request is authorized it will be available with the trustee to 	is transferred by the entity to the Trustee Bank, which is already invested r all the mandatory details such as PAO Reg. No. (if PAO user is maker the tails of bank to which the excess payment will be transferred) and clicks o entity checker user for verification, followed by an authorization by their P bank for final approval. Once the request is approved by the trustee bank r	and is available in the pool. an this field is pre-populated), Transfer details, Bank Details - Erroneous Fund Transfer Del n Submit, User may also click on Reset button in order to re-enter the fields. AO (maker/checker/authorizer activity). CRA user can also authorize the request raised by naker and checker user then it will be considered for disbursement by the CRA system.
	Continue	
	Retíred lífe ka sahara, NPS han	lara
Home Con	tact Us System Configuration / Best Viewed Entrust Secured Privacy P	olicy Grievance Redressal Policy
	(Figure 3)	
Jser will click the 'Continue' button	to capture the request.	
Serief Description of Functionality		

Ø NSDL e	-Gov is now oprotea	wth		Natio	nal Pension Sys	tem (NPS
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wance User Maintenan	or Views Additional Reports (New) Dashboard CO	MS BackOffice Master Download	Nodal Offices Upload	Error Rectification Module	Recruitment Monitoring	1
Rectification	of Erroneous Transfer To PRAN					
Rectification	of Erroneous Transfer To PRAN					83
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(Figure 4)

User will provide the required details. It is mandatory to provide '**Transaction ID**' and **PRAN**. User can also provide the additional details such as Contribution type, Contribution Month and Year and the amount which has been credited to the subscriber. If the PRAN is not uploaded in the Transaction ID, CRA system will show as 'No Record Found'. Please refer Figure 17.

Once User clicks the submit button, following screen will be shown to the User. Please refer Figure 5.

earch Details								* Mandatory
loknowledgement No.			Tier Type		TI			
tansaction Id		1001025400010	PRAN		110042327101			
ontribution Type		Regular	Subscriber 1	Name	V2HT DV28V			
ontribution Month / Year			Contribution	Amount				
AGPOP-SP/POP/PLAD R	leg. No.	2000213	PAO/POP-S	P/POP/PuilO Name	Sr. Accounts Officer	and Sr. PO, Northern Railway, Yamuna Nagar		
intribution Details								
57 No.	PAOCOO Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks Amount	Available for Adjustry
1	2000213	110042327101	Regular	Oct	2014	3722.00		3722.00
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	COURT RO JAGADHRI AM	MICR 0	ode	136002002		Pin Code *	138002	
ALX ADDRUS								

(Figure 5)

User will be shown all the contributions uploaded for the PRAN based on the search criteria. User has to choose the records where rectification is required. User will provide the following;

- 1. **Amount to be Adjusted**: PAO User will provide the amount which is to be debited from the selected record. This particular amount will be debited from the subscriber account and will be transferred to the bank account details provided by PAO.
- 2. **Remarks for Transaction Statement (TS):** PAO User will provide the appropriate remark in this field for subscriber's TS. This remark will be shown in the subscriber's TS with the debit entry of the 'Amount to be Adjusted'.

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3. **Bank Details:** For processing of Excess Transfer to PRAN request, Bank details of the concerned nodal office must be registered in CRA system. As, while capturing ERM request registered bank details get 'Auto Populated' and same are non-editable. Amount realized due to execution of rectification request will be credited to this bank account.

After providing the mandatory details, when PAO clicks the submit button, User will be shown the confirmation page as below. Please refer Figure 6.

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ansaction Id		1001025400010	PRAN		110042327101			
ontribution Type		Regular	Subscribe	r Name	VEHIT DV28V			
intribution Month / Year			Contributio	on Amount				
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ntribution Defails								
Sr No.	PAODOO Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustry
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(Figure 6)

User will click on the Confirm button and Acknowledgement ID will be provided to the User. User should note down the Acknowledgment number for tracking the status of the request. Please refer Figure 7.

 Erroneous Tra 	nster To PRAN					6
Search Details Acknowledgement No. Transaction M Contribution Type Contribution Month / Year PLACE-05-PEP/02/MFALD Re	a No.	1001025400010 Regular Oct 2014 2000213	Tier Type PRAN Subscriber Name Contribution Amount PACPTOP-SP/PCP/Phace Name	T1 110942327101 VDHT DV28V 3722.00 Sr. Accounts Officer and Sr. PO. North	ern Ballwerz, Yamuna Nagar	
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An of the second	g. No	Out 2014 2000213 Contribution Type Regular Rendemption of excess 722.00 Renversal of ensneous AMBALA,HIGRY/ANA	Contribution PACIPOP-SI Oct Brandler to PRAN contribution	Amount Am	3722.00 Six Accounts Officer and Accounts 372 372 372 372 372 372 372 372 372 372	I Sr. PO, Northern Rahvay.	Vamuna Nagar Bernarka kranch Name In Code enerfoary Account Name	Amount Annual Angest 3/22-00 AAGADHAR 135002 NR REC H DELH	
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(Figure 7)

Request will be available to 2nd level PAO User to verify the rectification of excess transfer to PRAN.

Verification of Request

Another User will login into the CRA site using the second User ID and I-Pin. Once User logs into the site, User will click on the sub-menu 'Verify Rectification of Erroneous Transfer to subscriber'. Please refer Figure 8.

SNSDL e-Gov is now Sprotean		National Pension S	ystem (NPS)	
Welcome Pay and Accounts Office 1001025402	Novigale to NPSCAR	et Juni	823	Home Lógoul
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Namethin Authorie Report - CRCComplance	Rectification of Excess Transfer to Trustee Bank			
	Verily Taxofication of Encade Transfer to Trustee Bank			
	View Request Statue			
Welcome to Central Recording Agency	Rectification of Enroneous Transfer to subscriber			
Click here to view list of Exit Claim IDs availing an	Verify Techfication of Envolvences Transfer to subscriber			
Subscriber is required to purchase the annulty at the time of Exit. To view annulty quote	Redemption of non hiPS Contribution	Annuity Quotes		
Click here for details related to 'Voluntary Contribution in Tier I account	Verify Taxiengtion of non 1975 Contribution"	zibers'		
Information regarding online submission of FATCA Self-Certification in Subscribers login may be dis	International of your Dead	cribers. For details, Click her	*	
Click here for PERDA Advisory on streamlining of handling	of Exit cases.			
NPS Operations Guide PAO/DTO DOD				
CRA Heipfine for Nodal Offices 1800-222-081 (tol	łtee)			
Retired life ka sahara, NPS haw	uara			
Home (Contact Us) System Configuration / Best Verved Entrol Recured Privacy P	tilicy : Grievance Redressal	Polity		

(Figure 8)

User will provide the PRAN/Acknowledgement ID and select the 'Request Type' in the search screen. User can also search the request by providing the 'Date Range'. Please refer Figure 9.

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NSDL	e-Gov Is now oppro	tean		Nati	ional Pension Sys	stem (NP
me Pay and Account Over Montroverce	s Officer 5001025402 Verwe Additional Exports (New) Desthoord CG	WS BackOffice Master Download	Annua Notel Offices Upload Dror Rec	e to NPSCAN C Rication Module Recruitment Moni	1 Jun 2020 Aning — Ent Withdowel Reques	Home Logool Knowledge C
	and the second se					
Rectification	PRAN	1				6
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(Figure 9)

Once User provides the search fields, Acknowledgment ID hyperlink will be provided to the User. Please refer Figure 10.

muccome pay a	and Accounts Of	ice-1001025402					Navigate to NPSCAN	01-Jun-202	20	None Logout
elevanca User noveledge Centre 3 Rac	Transaction	Verve Additional Reports (New Authorias Request CKYCCos moneous Transfer To PRAN	p Excitocent	CGW3 BackOffice	Manter Download	Nodal Officers Upstood	Dvor Rectification Madule	Recruitment Monitoring	Exit Withdowed Region	-
		PELAN Antonomous Ito			[0
		Request Type Request Type Capture Date - From Capture Date - To								

(Figure 10)

Once User clicks the hyperlink, rectification details will be shown to the User. User has the option to 'Accept' or 'Reject' the request. User can also provide the remarks in 'remarks' field for their reference while processing the request. Please refer Figure 11.

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NSDI o	low	(An arc	toa			National	Dension System (NDS
NSDL e-	TOV IS N	Change	is growt	th		National	rension System (NPS
fcome Pay and Accounts Office-	1001025402				Navigate to	NPSCAN 01-Jun-2023	Home Logout
ce User Maintenance View	n Additional R	isports (New) Dashboard C	GMIS BackOffic	e Master Download	Nodal Offices Upload Error Rectif	cation Module Recruitment Monitoring	Exit Withdrawal Request
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 Rectification of Erro 	neous transfe	r to Pran					8
arch Details							3
Annuladoement No.		100007729405	Test Tube		71		
ansaction Id		1001025400010	PRAN		110042327101		
ontribution Type		Regular	Subscrib	er Name	V2HT DV28V		
ontribution Month / Vear		Oct 2014	Contribu	tion Amount	3722.00		
IO/POP-SP/POP/Puk0 Reg. No.		2000213	PAO/PO	P-SP/POP/Pui/O Name	Sr. Accounts Officer and Sr. PO, Northe	m Railway, Yamuna Nagar	
ntribution Details							
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ank Details of PAO							
ccount Number 10557	058566			Bank Name	STATE BANK OF INDIA	Branch Name	JAGADHAR
lank Address COUR	RT RD.JAGADHRI.	AMBALA HARYANA		MICR Code	135002002	Pin Code	135002
S Code 58IN	0000654			Mode of Transfer	Electronic Transfer	Beneficiary Account Name	NR REC'N DELHI
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anada	-						

(Figure 11)

When the User submits the request, 'Request Verified Successfully, Acknowledgement ID is 100XXXXX Pending for authorization' message will appear. Kindly note, if the PrAO User rejects the request, PAO User has to capture the fresh request for rectification, if needed. Please refer Figure 12.

Ø NSDL e	-Gov is now	Pro	otean				National	Pension Syste	em (NPS
Welcome Pay and Accounts C	Office-1001025402					Nevigate to NPSCAN	91-Jun-202	1 1	Home Logoul
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(Figure 12)

Once request is authorized by PrAO, the units credited in the subscriber account (equivalent to the contribution amount credited) erroneously would be redeemed, and total realized amount (in Indian Rupees) would be credited back to the PAO. For example, PAO X had remitted Rs. 55,000/- instead of Rs. 5,500/- inadvertently in the subscribers PRAN - 110056XXXXX on March 22, 2009. Let us say, as per NAV Rs. 10/-, 5,500 units were created for Rs. 55,000/- in the subscriber's account. On February 15, 2012, PAO requested for refund of excess transferred amount to a PRAN (Rs. 49,500/-) as PAO/PrAO have identified the excess remittance which has been credited in subscribers account. PrAO will authorise the request (say on February 20, 2012) and balance units (5,500 units - 550 units of subscriber = 4,950 units) will be redeemed on February 21, 2012. If the NAV applicable for redemption

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is Rs. 13.50/-, amount Rs. 66,825/- (4,950 units X 13.50) will be transferred to the withdrawal account maintained with Trustee Bank. Trustee Bank will further transfer the total withdrawn amount to the Bank account details provided by nodal office while capturing ERM request.

Authorisation of Request

PrAO User will be able to view the request verified by the PAO. User has to click the menu 'Error Rectification Module' and sub-menu 'Authorise rectification of Erroneous Transfer to subscriber'. Please refer Figure 13.

	National Pension System (NPS)
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Nodal Offices Helpline No	800-222-061 Grievance pending for resolution 12
	Withdrawal Request Verification 53
Retired life ka sahara,	NPS kawara

(Figure 13)

Search screen will be provided to the PrAO User where User has to provide the PRAN/Acknowledgement ID and select the 'Request Type'. Request can also be searched by using the 'Date Range'. Hyperlink will be provided to the User. Please refer Figure 14.

	nge is growth	National Pension System (NPS)
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Rectification of	Erroneous Transfer To PRAN		_		

(Figure 14)

Once PrAO User clicks the hyperlink, rectification details will be shown to the User. PrAO has to check the details verified by the PAO. PAO should provide offline erroneous credit details to PrAO so that PrAO User can authorise the details in CRA system. PrAO User should check all the details entered by the PAO Users based on the offline details received from the PAO such as Source PRAN, amount to be debited from source PRAN and Payment to be received in the Bank account etc. User has the option to 'Accept' or 'Reject' the request. Kindly note, if the request is rejected by the PrAO User, PAO User has to capture the fresh request for rectification, if needed. PrAO User can also provide the remarks in 'remarks field for their reference while processing/rejecting the request. Please refer Figure 15.

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When the PrAO User submits the request, 'Request Authorised Successfully, Acknowledgement ID is 100XXXXXX' message will appear. Please refer Figure 16.

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(Figure 16)

CRA will process the request which has been authorized by the PrAO. CRA will redeem the units and transfer the funds to the PAO account (provided at the time of request) on T+2 basis ('T' being the date on which the ERM request get considered for pay-in).

3 (B). Transfer to PRAN 1 instead of PRAN 2

In some cases, PAO has inadvertently transferred an amount to a PRAN 1 instead of PRAN 2. Accordingly units have been credited in the PRAN 1. As the amount is already credited to PRAN 1 (i.e. file is matched and booked), correction file cannot be uploaded by the PAO. In such cases, PAO has to put the request for rectification of entry in 'Error Rectification Module'. Following are the validations built in the system:

- 1. PAO can capture the request for only that record which has been uploaded by it, irrespective of whether at present the Subscriber (source/Target) is associated with that nodal office or not.
- 2. Unless and until the request captured earlier for a PRAN and Transaction ID combination is processed in the system for a PRAN, PAO will not be able to capture a fresh entry for the same combination. For example, PAO has captured the rectification request for regular credit of April'12 for PRAN 11xxxx123 and Transaction ID 1xxxx12. Unless this request is effectively completed, PAO will not be able to capture any other request for credit pertaining to same PRAN and transaction ID for this particular subscriber.
- 3. PAO can capture maximum of five target PRANs in a particular request.

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* In case, the subscriber's scheme ratio is identical (at the time of erroneous credit as well as at the time of rectification) then equivalent units will be transferred from the source PRAN to the target PRAN.

Illustration: On April 22, 2008, PAO X had inadvertently remitted excess of Rs. 2,000/- in 'PRAN 1', instead of 'PRAN 2'. Based on NAV of Rs. 10/-, 200 units were created for Rs. 2,000/- and credited to PRAN 1. On February 15, 2012, PAO X has requested for rectification of incorrect credit in PRAN 1 and transfer of investment to PRAN 2. After PrAO authorizes the request for incorrect remittance of Rs. 2000/-, 200 units will be debited from the source PRAN and credited to the target PRAN at the End of the Day.

** In case, where subscriber's scheme ratio is not identical (at the time of erroneous credit and at the time of rectification) then units worth of excess transferred amount will be redeemed from the source PRAN. Further, the redeemed amount will be re-invested as per the scheme ratio of target PRAN.

Illustration: On March 1, 2013, PAO X had inadvertently remitted excess of Rs. 3,000/- in 'PRAN 1' instead of 'PRAN 2'. Based on NAV of Rs. 10/- of 'SBI scheme -G', 300 units were created for Rs. 3,000/- and credited to PRAN 1. After PAO has identified the error, PAO captures and verifies the rectification request on July 2, 2013 and PrAO authorises the request on July 4, 2013. Based on the NAV (Rs. 12.00) of July 4, 2013, 250 units will be redeemed from the PRAN 1. The redeemed amount will be re-invested in the target PRAN as per the settlement cycle.

Capturing of Request

Once PAO logs into the CRA site, there is a menu of 'Error Rectification Module'. User will click the sub-menu 'Rectification of Erroneous Transfer to subscriber'. Please refer Figure 17.



(Figure 17)

User will be shown the Welcome page of this menu. A summary containing information relevant to the menu has been provided in the Welcome page. Please refer Figure 18 and 19.

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User has to provide the required detail in the relevant fields. It is mandatory to provide **'Transaction ID'** and **PRAN** (which has received incorrect credit). User can also provide the additional details such as Contribution type, Contribution Month and Year and the amount which has been credited to the subscriber. If the PRAN is not part of the Transaction ID, a message will be shown as 'No Record Found'.

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(Figure 21)

User will be shown all the contributions uploaded for the PRAN based on the search criteria. User will choose the records where rectification is required. User will provide following details:

1. **Target PRAN**: PAO User will provide the PRANs where equivalent units of amount will be credited.

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- 2. **Amount to be Adjusted**: PAO User will provide the amount which is to be debited from the selected record. This particular amount will be debited from the Source PRAN (subscriber account) and will be credited to the Target PRAN.
- 3. **Remarks for SOT**: PAO User will provide the appropriate remark in this field for subscriber's TS. This remark will be shown in the subscriber's TS with the credit entry of the 'Amount to be Adjusted'.

After providing the mandatory details, when PAO User clicks the submit button, User will be shown the confirmation page as below. Please refer Figure 22.

Erroneous Transfer To PRAN each Setals					
Acknowledgement No.		Tier Type	TI		
Transaction M	1001025400010	PRAN	110042407885		
Contribution Type	Regular	Subscriber Name	DHVCZENDCV WXZVC ZEEWV		
Contribution Month / Year	Oct 2014	Contribution Amount	3400.00		
NAGIPOP-SP/POP/PtAO Reg. No.	2000213	PAG/POP-SP/POP/PiAO Name	Sr. Accounts Officer and Sr. PO, Northern Railway	r, Yamuna Nagar	
ontribution Details	Contribution Rese	No.	l and the second	l. Durate	
PACIDOO Hirg, No. PRAN SIGURES HERSEN	Contribution Type 15 Resular	Ronth Your	Amount 3400.00	Romarka	Amount Available for Adjuntment \$400.00
equest Details					
equest Type	Adjustment of erroneous to	anafer to wrong PRAN			
mount to be Adjusted	400.00				
emark for SOT	Reversal of erroneous con	tribution			
rget PRAN Details					
Target PRAN Target Tier Type	Amount to be adjusted		Remark for SOT		
110042506004 Ter Type 1	400 to Rectification	contribution			
		Confirm	Cancel		
		Retired life ka saha	ira, NPS hamara		

(Figure 22)

User should check all the details and then click on the 'Confirm' button. Acknowledgement ID will be generated in the CRA system and a message "Request captured successfully, Acknowledgement ID is 100XXXXXX. Request pending for verification" will be shown to the User. User should note down the Acknowledgment number for tracking the status of the request. Please refer Figure 23.

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Welcome Pay and Accounts Office 1001025402				Navigate to NPSCAN	05-Jun-2023	Honse Logos
vence User Maintenance Views Addition windge Centre Transaction Authorite Reg	onal Reports (New) Destdoord C sent CKYCCompliance	CMS BackOffice Mester Download	Nodel Offices Upload	Error Rectification Module	Recolution Honoring Exil	Withdrawal Required
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Handston M	Participa Control Participa	Prints	THURSDAY AND AN ANY ANY ANY ANY ANY ANY ANY ANY ANY	Manage		
Contribution Month / Visur	C+17014	Contribution Amount	Sale of	and a second sec		
PAGPOP-SP/POP/PIAO Reg. No.	2000213	PAO/POP-SP/POP/PUIO Name	Sr. Accounts Officer and	Sr. PO, Northern Railway, Yar	nuna Nagar	
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PAOCOO Reg. No. PRA	Contribution Type	Marith Con Your	An An	1 m	Remarka Arr	courd Assolution for Adjustment
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Request Type Amount to be Adjusted Remark for \$07	Adjustment of ensoreous 400.00 Revenuel of ensoreous co	transfer to urrang 20.41				
Decest DR.J.N. Decesio						

(Figure 23)

Request will be available to 2nd level PAO User to verify the rectification of excess transfer to PRAN 1 instead of PRAN 2.

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Verification of Request

Another PAO User will login into the CRA website using the second User ID and I-Pin. Once User login into the website, User has to click on the sub-menu 'Verify Rectification of Erroneous Transfer to subscriber'. Please refer Figure 24.

NSDL e-Gov is now protean		National Pension S	ystem (NPS)	
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Trainaction Authorize Regard CRTCCompliance	Rectification of Excess Transfer to Toutes Bark			
	Verify Rectification of Excess Transfer to Souther Bank			
	Vev Required Datus			
Welcome to Central Recordbaeping Agen	Rectification of Emoneous Transfer to subscriber			
Click litere to view list of Exit Claim (Ds awaiting a	Verify Vacification of Enteneous Transfer to			
Subscriber is required to purchase the annuity at the time of Exit. To view annuity quo	Rectorgitor of non NPS Contribution	Annulty Quoten		
Click here for details related to 'Voluntary Contribution in Tier I account	Westly Redemption of non	zibers'		
Information regarding online submission of FATCA Self-Certification in Subscribers login may be	dependences of your Date	olbers For details, Click he	rei ri	
Click bere for PFRDA Advisory on streamlining of handli	ng of Exit cases			
NPS Operations Guide PAO/DTO DOO				
CRA Helpline for Nodal Offices 1800-222-081 (h	(here)			
Retired life ka sahara. NPS ha	wara			
Hume Contact Us System Configuration / Best Viewed Entroit Secured Privacy	Policy : Grievance Redressal	Policy		

(Figure 24)

All pending requests will be shown to the User after clicking the 'Verify Rectification of Erroneous Transfer to subscriber'. User can search for a particular request by providing the Acknowledgement ID and 'Request Type'. User can also search the request by providing the 'Date Range'. Once User provides the search fields, Acknowledgment IDs (hyperlink) will be provided to the User. Please refer Figure 25.

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* Rectification of	Erroneous Transfer To PRAN						
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		(Figure 2	25)				

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come Pay and Account	ts CHIce-501525425 o Views Additional Reports (New) Deshboard CCMS Ib	ackOffice Master Download Nodal Offices Upload	Nevigate to NPSCAN Error Rectification Module	82-Jun 2023 Recruitment Monitoring East W	Home Log Athebawai Raquent
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 Rectification 	of Erroneous Transfer To PRAN Provi Actionologyament No. Request Type Psocrool-Schroptificol Reg. No. Cigture Date - From Cigture Date - To	Streetsca	V		

🍘 protean

(Figure 26)

Once User clicks the hyperlink, rectification capture details will be shown to the User. User has the option to 'Accept' or 'Reject' the request. User can also provide the remarks in 'remarks' field for their reference while processing the request. Please refer Figure 27.

NSDL e-Gov	s now W pro	e is growth			National I	Pension System (NF
come Pay and Accounts Office-1001025403		_	· · · ·	Navigate to NPSCAN	62-Jun-2023	Home Logo
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Age Centre Transaction Authorize Requ	est CKYCCompliance					
Rectification of Erroneous Tran	Isfer to PRAN					
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arch Defails						
knowledgement No.	10000778981	Tier Type	TI			
ansaction Id	1001025400010	PRAN	110042407885			
intribution Type	Regular	Subscriber Name	DHVCZENDOV WXZVO	ZEEWV		
intribution Month / Year	Oct 2014	Contribution Amount	3400.00			
O/POP-SP/POP/PukO Reg. No.	2000213	PAGPOP-SP/POP/Pok0 Nar	e Sr. Accounts Officer and	Sr. PO, Northern Railway, Yam	una Nagar	
tribution Details						
ADIDDO Reg. No. PRAN	Contribution Type	Month Year	Amount		Romarka	Amount Available for Adjustment
2000213 110042407885	Regular	Oct 2014	3400.00			3400.00
ker Details						
Action Timestamp	User M	Bec	avent Status		Remarks	
2023-06-01 20 07:07.052034	1001025402		Captured		Reversal of enoneous cont	ibution
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Action Timestamp	User M	Rec	puest Status		Romarka	
marks	fa					
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			-			
		Subr	d Cancel			

(Figure 27)

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When the User submits the request, 'Request Verified Successfully, Acknowledgement ID is 100XXXXX Pending for authorization' message will be shown. Kindly note, if the PrAO User rejects the request, PAO User has to capture the fresh request for rectification, if needed. Please refer Figure 28.

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Welcome Pay and Accounts Office-1001025403				Navigate to NPSCAN	(2-Jun-2023	Home Logout
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					-	•
					-	9
Bectification of Erroneous Trans	ther to PRAN					
earch Details						
I description and Kin						
Acknowledgement No.	10000778961		1000-02070-00			
Instruction R	1001025400010 P	KAN	THURSDAY AND THE PROPERTY OF THE PROPERTY			
Contribution Type	Heguar 5	ubsorber hame	DHVC2ENDCV WIC2VC 200MV			
Contribution Month / Year	00/2014 0	ontribution Amount	3400.00			
PROTOCO Reg. No. PRAN 2000213 11004245200	Contribution Type Resulter	Month Year On 2014	Amount 5400.00	Romarka	Amount Available for Adjustment 3400.00	
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une cours						
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uthorizer Details						
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			-]
Subscriber Details						
Active Tenesteen		Berry	and Simboa			
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		Retired life	RA SAHAra, NPS haw	lara		
	Home Contact U	is System Configuration /	Best Viewed Entrust Secured Privacy Pr	olicy Grievance Redressal Policy		
		(2.01			

Once request is authorized by PrAO, units will be debited from the source PRAN and credited in the Target PRAN(s)

Authorisation of Request

PrAO User will be able to view the request verified by the PAO in his/her log-in. User has to click the menu 'Error Rectification Module' and sub-menu 'Authorise rectification of Erroneous Transfer to subscriber'. Please refer Figure 29.

Error Rectification Module Rect	Innert Manifestrag East Withdrawd Reports	Knowledge Centre CKYCC compliance	•				
Excess Transfer to Trustee Bank'							
Valve Rangueret Statius							
Authorize WestRoation of Existence Transfer to subscriber		Welcome to Cent	ral Recordweeping Agency				
Authorize Vadempton of nan 1975 Contribution		Click here to view list of	Exit Claim IDs availing an	action			
	Subscriber is required t	to purchase the annuity at the time of	Exit. To view annuity quote	s, please click here View A	anulty Quotes		
	Click here &	or details related to 'Voluntary Con	tribution in Tier I account	by Govt. Sector Subscrit	iens'		
	Information regarding online submit	ssion of FATCA Self-Certification in S	ubscribers login may be d	iseminated to your Subsoli	ters. For deta	Notification	(#)
		Click here for PFRDA Advisory	on streamlining of handling	of Exit cases	Transaction Type		Court
		NPS Operations Gui	de PIAO/DTA PAO/DTO D	00	Reset Pos		1
		Nodal Offices H	elpline No 1800-222-081		Grievance pendi	ng for reactuitor	11.
					Withdrawal Resp	ent Verification	-
		Retired life ka st	ahara, NPS han	uara		•	00 - 100
	More Con	riaci Us / System Configuration / Best Viewe	nd Enlined Secured Privacy F	olicy Grievance Redoessal Poli	9		



(Figure 29)

All the pending requests will be shown to the User after clicking the 'Authorise Rectification of incorrect credit in a PRAN'. Search screen will be provided to the PrAO/DTA User where User has to provide the PRAN/Acknowledgement ID and select the 'Request Type'. Request can also be searched by using the 'Date Range'. Hyperlink will be provided to the User. Please refer Figure 30.

ton PAO Fund Deb	alle Sebscriber Registration Grievance User Maintenanc	ce Views Reports Additional Reports (New) Master Download Dashboard	CGMS BackOffice Nodal Offices Upload Error Rectification
ent Monitoring Ex	it Withdrawal Request Knowledge Centre CKYCCompliano		
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(Figure 30)

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Once PrAO/DTA User clicks the hyperlink, rectification details will be shown to the User. PrAO/DTA has to check the details verified by the PAO/DTO. PAO/DTO should provide offline details to PrAO/DTA so that PrAO/DTA User can authorise the details in CRA system. PrAO/DTA User should check all the details entered by the PAO/DTO Users based on the offline details received from the PAO/DTO such as Source PRAN, Target PRANs, amount to be debited from source PRAN and amount to be credited in the target PRANs etc. User has the option to 'Accept' or 'Reject' the request. User can also provide the remarks in 'remarks field for their reference while processing the request. Please refer Figure 31.

NSDL e-Gov	now option	tean is growth		Natio	nal Pension Syst	tem (NPS)
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earch Details						
Acknowledgement No.	10000778981	Tier Type	TI			
ransaction Id	1001025400810	PRAN	110042407885			
ontribution Type	Regular	Subscriber Name	DHVCZENDCV WKZVC ZEEW/			
ontribution Month / Vear	Oct 2014	Contribution Amount	3400.00			
KO/POP-SP/POP/PtA0 Reg. No.	2000213	PAO/POP-SPIPOP/PLAO Name	Sr. Accounts Officer and Sr. PO, North	em Rahvay, Yamuna Nagar		
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		Submit	Careed			

Retired life ka sahara. NPS hamara

(Figure 31)

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When the PrAO/DTA User submits the request, message 'Request Authorised Successfully, Acknowledgement ID is 100XXXXXX' will be shown. Please refer Figure 32.

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Search Details					- 30
Acknowledgement No.	10000778981	Tier Type	TI		
Transaction Id	1001025400010	PRAN	110042407885		
Contribution Type	Regular	Subscriber Name	DHVCZENDCV WKZVG ZEENV		
Contribution Month / Vear	Oct 2014	Contribution Amount	3400.00		
PACIPOP-SPIPOPIPARO Reg. No.	2000213	PAO/POP-SP/POP/PuilO Name	Sr. Accounts Officer and Sr. PO, Norther	m Rahvay, Yamuna Nagar	
PMO/000 Bing, No. PRAN C. 2000213 110042407005	Regular International Internat	Konth Year Oct 2014	Amount 3400.00	Bernarks Amount Available for Adjust	ment
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Authorizer Defails					
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	5	Retired life ka sah	ara, NPS hamara		

(Figure 32)

CRA will process the request which has been authorized by the PrAO/DTA. CRA will redeem equivalent units from the source PRAN (PRAN 1) and credit to the target PRAN (PRAN 2).

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3 (C). Non-NPS Subscriber withdrawal

This scenario consists of a situation wherein PAO/DTO has inadvertently committed the error by allotting the PRAN for Non-NPS subscriber and also transferred the amount in the CRA system. Now the amount needs to be withdrawn and given back to the PAO/DTO. For this, PAO/DTO is required to use the functionality of Non-NPS subscriber withdrawal. PAO/DTO will login into the CRA system and click the 'Error Rectification Module'. A sub-menu will be provided for 'Non-NPS subscriber withdrawal'. The procedures to be followed to process the withdrawal requests are given as under:

- 1. Capturing of Request by PAO/DTO
- 2. Verification of Request by PAO/DTO
- 3. Authorisation of Request by PrAO/DTA

Before processing the request, certain validations will be performed such as:

- i. The PAO/DTO can capture such requests only for the subscribers associated with it.
- ii. Request has to be authorized by the PrAO/DTA.
- iii. All the units credited in the subscriber's PRAN will be redeemed.
- iv. If there are any contribution files pending to be matched for the subscriber, then the request for withdrawal of funds will be rejected at EOD. These pending SCFs may be corrected by the PAO to exclude the said PRAN. Subsequently, request for non-NPS withdrawal can be captured.
- v. Redeemed units will be transferred in the suspense account (subsequent to authorization of request by PrAO) and will be considered for the redemption in the next settlement cycle.
- vi. Once request is processed in the CRA system, PRAN will be deactivated in the CRA system. No contribution will be allowed to be credited in the subscriber's PRAN.

Capturing of Request

PAO will login into the CRA system (<u>www.cra-nsdl.com</u>) by using its User ID and I-PIN. Please refer Figure 33.

🖉 NSD	Le-Gov is now	protean Change is growth		Natio	onal Pension System (NPS)	
Are y	ou a subscriber interested in u	undergoing online training on NPS/AP	PY (Including Central/state/Auton	omous body subscribe	rs), if so please <u>Click here</u>	
	Annual Transaction Stateme	nt on Email	User ID	Subscriber	s	
	Invest in NPS		Password Enter Captcha	∍ 5∋ 2 '+° 3 <mark></mark> ?=_		
0	Activate Tier II Account Fre	e !!	Reset Password	Submit IPIN for eNPS	Help/Instructions for Login	
	FATCA Compliance		Nodal O	offices / Other In	ntermediaries Obigital Certificate	
	Know Your Pension (NPP)		User ID Password			
B	Subscriber Consent to share	e contact details with ASP	Enter Captcha	3 4 + 4 (=) Submit	In/Instructions for Login	
(ä	Subscriber Registration/Pho	to-Signature Modification Request	Reset Password	ne		KYNA
1	Status using Receipt Numbe	ər				0
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		version	101.0		Page. 20 01	20



(Figure 33)

Once PAO login into the CRA site, 'Error Rectification Module' menu will be shown. User will click the sub-menu 'Redemption of Non-NPS Contribution'. Please refer Figure 34.

🖉 NSDL e-Gov	t is now marked protean			National Pension S	ystem (NPS)	
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Grievance User Maintenance Views Additional Reports (Ne	w) Dashboard DOMS BackOffice Master Download	Nodal Offices Upload	Error Rectification Mod	ule Recruitment Monitoring	Eail Withdrawal Request	Encodedge Center
Transaction Authorize Request CXTCCompliance			Rectification of Excess Transfer to Trustee Bank			
			Verify Recollication of Eccese Transfer to Trustee Bank			
			View Request Status			
	Welcome to Central	Recordialeping Agency	Rectification of Empressus Transfer to subscriber			
Subso	Click have to view list of Exit	t Claim IOs avveiling any 8. To view annuity quote	Verify Techlicution of Econoscia Transfer to autocolor? Redeengtion of non APS Confriction	r Annulty Guotes		
	Click here for details related to 'Voluntary Contrib	ution in Tier I account	Verify Redomption of non	zibers'		
Information regard	ing online submission of FATCA Self-Certification in Subr	cribers login may be dis	Reterminante on York Service	orbers. For details. Click he	her .	
	Click here for PFRDAAdvisory on	streamlining of handling	of Exit cases			
	NPS Operations 0	kulde FNO/DTO DOO				
	CRA Helpline for Nodel Of	Scen 1800-222-081 (toll-	-free)			
	Retired life ka sah	iara, NPS ham	uara			
	Home Contact Us System Configuration / Best Verved	Entruel Secured (Privacy Pr	uky Orievance Redressal	Poley		

(Figure 34)

User has to provide the PRAN (which has got inadvertently covered under NPS) and click the submit button. Please refer Figure 35.

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		PRAN *		lener)				6

(Figure 35)

For processing of Non-NPS request, Bank details of the concerned nodal office must be registered in CRA system. As, while capturing ERM request registered bank details get 'Auto Populated' and same are non-editable.

PAO also has to provide the remarks in 'Reason' field for their reference while processing the request. Under 'Reason' two options are there 1) In pursuance of Court Order 2) Any Other. If PAO selects 'In pursuance of Court Order', then PAO should mention Court Order no. and date of Court Order under which particular subscriber become eligible for benefits of Old Pension System (OPS). If PAO selects 'Any Other' then they have to mentioned 'Internal Order Reference No. Please refer Figure 36.

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e User Maintenance Vie	wa Additional Reports (New) Deshboard	CGMS BackOffice Master Download	Nodal Offices Upload Error Rectification Module	Recruitment Monitoring Exit Withd	Rome Log kewal Request
pe Centre Transaction /	Authorize Request CKYCCompliance				
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x Details (As redeemed fund	s will be transferred to below Bank account, ple	ase provide correct bank account details. A	lso ensure that the details pertain to your office.)		
ount No.*	10557054566	IFS Code*	58/40000854		
A Name*	STATE BANK OF INDIA	MICR Code	108002002		
k Branch*	JAGADHAR	Pincode*	138002		
k Address*	COURT RD JAGADHRI, AM	Mode of Transfer*	Electronic Transfer	Eenefio Account Name	WY INR RECINDELH
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son" i if required, the Authority ca onting documents have been reason of documents in such on the Court".	n seek supporting documents in a power of a sought by the Authority, the "I" Any other I cases will be with Nudel officed and according	be considered to start by the Nodal Offices are advised to submit p	right documents to ensure processing of cases in a lim	e bound manner and/or in line to timelin	es directions, if any, give

(Figure 36)

When User clicks the Submit button, confirmation page will be shown to the User as below. Please refer Figure 37.

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(Figure 37)

User has to click the 'Confirm' button to generate the Acknowledgement Number. Please refer Figure 38.

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(Figure 39)

When the User confirms the request, a message 'Request Captured Successfully, Acknowledgement ID is 100XXXXX' will be shown to the User. User should note down the Acknowledgment number for tracking the status of the request. Please refer Figure 39.

Verification of Request

Another User will login into the CRA site using the second User ID and I-PIN. Once User login into the site, User will click on the sub-menu 'Verify Redemption of Non-NPS Contribution. Please refer Figure 40.

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(Figure 40)

User will provide the required details (i.e. Acknowledgement Number or PRAN). User can also search the request by providing the 'Date Range'. Please refer Figure 54.

Welcome	Day and Accounts (User Maintance	Views Additional Reports (New)	Destboard CGWS Sectors	oe Master Download Nodal Off	an Upload Error Rectification Mo	1 S2-Juni Auto Recruitment Monitoring	Eall Withdrawal Request	Knowledge Cent
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		PILAI Captus Date - From Capture Date - To	Retin	ed life ka sahara, N	25 hamara			

(Figure 41)

Once User provides the search fields, Acknowledgment IDs (hyperlink) will be provided to the User. Please refer Figure 42.

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> NSDL	e-Gov is now	Change is growth				Nationa	al Pension Sys	tem (NPS
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(Figure 42)

Once User clicks the hyperlink, Non-NPS Subscriber Withdrawal captured details will be shown to the User. User has the option to 'Accept' or 'Reject' the request. User can also provide the remarks in 'remarks' field for their reference while processing the request. Kindly note, if the second User rejects the request, request has to be captured afresh, if needed. Please refer Figure 43.

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Bank Name Bank Branch	STATE BANK OF INDIA JAGADHARI	MICR Code Pincode	135062062	
Bank Address	COURT RD, JAGADHRI, AMBALA, HARYANA	Mode of Transfer		Electr
Beneficiary Account Name	NR REC N DELHI			Tran
Marco Details				
Action Timestamp	User M	Request Status	Reason Court o	der number Date
2023-06-02 16:50 19 144704	1001025403	Captured	In pursuance of Court 202	/Text001 02/06/2023
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Remarks*	04			
		Accept O Reject		
"That if required, the Authority can seek supporting supporting documents have been sought by the A submission of documents in such cases will be a by Hon'ble Court".	ig documents in lieu of the cases so raised'authorized by No luthority, the "1" for the purpose of redesption shall be cons the Node' offices and accordingly the Node' offices are advise	del officeis in the CRA system for withdrawel on acc sidered to start from the date of automission of compl ed to submit proper documents to ensure processing	ount of employee becoming Non-NPS su lete documents by the Nodal office and a g of cases in a time bound manner and/o	becriber. And in such cases, wherever t p to satisfaction of the Authority. The or in line to timelines directions, if any, gr
	Retired life	ka sahara, NPS hamara		
	Retired life (Fig	ka sahara, NPS hamara gure 43)		
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ssification: Internal	Retired life (Fis	ka sahara, NPS hamara gure 43) rsion No. : 1.0		Page: 31 of 3



When the User confirms the request, 'Request Verified Successfully, Acknowledgement ID is 100XXXXX Pending for authorization' message will be shown. Please refer Figure 44.

Once request is authorized by PrAO, units will be debited from the source PRAN. Trustee Bank will transfer the funds to the bank account provided at the time of capturing the request.

OPF Rectification Erroneous Tran	ster Withdrawal PRAN			
the surfact serveral fits	10000770942			
RAN KOPokO Reg Ille	110042879986 2008213	Name PAO/Pol/D Name	VHOVY THRIGH ZEEN Sk Accounts Officer an tragar	V of Sr. PO, Northern Railway, Yamuna
arik Detaila				
cessured Noti-	10557010566	#15 Code	38490000654	
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ector Details				
Action Timentamp	Unit M	Request Status		- Remarks
2023-06-02 10 55 31 992141	1001025402	Vented	4	Ce

(Figure 44)

Authorisation of Request

PrAO User will be able to view the request captured and verified by the PAO. User will click the menu 'Error Rectification Module' and sub-menu 'Authorise Redemption of non-NPS contribution'. Please refer Figure 45.

	NSDL e-Gov Is now more protean		National Pension Sy	stem (NPS)	
Welcome Principal Accor	unia Office-111014700 Navig	print to NPISCAN	02-Jun-20	20	Home Logoul
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otos Redemption of NPS Contribution	Click here to view list of Exit Claim IDs availing any action				
	Subscriber is required to purchase the annulty at the time of Exit. To view annulty quotes, please	e click here Vlaw	Annuity Quotes		
	Click here for details related to 'Voluntary Contribution in Tier I account by Gov	t. Sector Subsci	ribers'		
	Information regarding online submission of FATCA Self-Certification in Subscribers login may be deseminat	led to your Subsc	ribers. For data	Notification	10
	Click here for PFRDAAdvisory on streamlining of handling of Exit of	ceses.	Transaction	Type	Court
	NPS Operations Guide PuAO/DTA/PAO/DTO/DDO		React Pin.		1
	Nodal Offices Helpline No 1800-222-081		Grievance	ending for resolution	22
			Withdrawal	Request Verification	15
	Retired life ka sahara, NPS hamara			•	
	Home Contact Us System Configuration Best Viewed Entrul Secured Privacy Policy Gra	niance Radiessuii Pi	oley		
	(Figure 45)				

Search screen will be provided to the PrAO User where User has to provide the PRAN/Acknowledgement ID. Request can also be searched by using the 'Date Range'. Please refer Figure 46.

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Weissens Provided Acces action PAO Fund Det allowed Monitoring Ex	onto Citico-111014500 olia Sobocriber Registration Grievan of Withdrawi Regard Knowledge Cent	Change is growth	Noregato to NPS Separate (New) Meeter Deventant Daw	CAM 02-Jonh-2023 Abovert CGAVS Back/Office Model Officer Tigle	Home Logual and Error Rectification Mod
· OPF Rectific	cation Erroneous Transfer Withdra	wai PRAN			
	(Line is been the				6
	Acknowledgeowrt Ivo. PISAV Capture Date - Piron Capture Date - To	(10001119442 0 (dd/wwryyyy) 0 (dd/wwryyyy) 0 (dd/wwryyyy)			6

(Figure 46)

Once User provides the search fields, Acknowledgment IDs (hyperlink) will be provided to the User. Please refer Figure 47.

nection I	PHO Fund Details Sebacriber Registration Grievan	or Unit Midfilonasce Views	Reports Additional Reports (New	Auxigute to NPICA Master Downland Daubo	n G oard CGMS BackOffice	Rodal Officers Upload	Home Logou Error Rectification Mod
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	Capiture Date - To		10 (asimety))))				
_	Capture Date - To			Captured By Capt	es Date - Checker	Uwer M Cho	Ser Action Dete

(Figure 47)

Once PrAO User clicks the hyperlink, rectification details will be shown to the User. PrAO has to check the details verified by the PAO. PAO should provide offline details to PrAO so that PrAO User can authorise the details in CRA system. PrAO User should check all the details entered by the PAO Users based on the offline details received from the PAO such as PRAN, Holding details to be redeemed, and Bank details where PAO requires Trustee Bank to remit back the funds etc. User has the option to 'Accept' or 'Reject' the request. User can also provide the remarks in 'remarks field' for their reference while processing the request. Please refer Figure 48.

Kindly note, if the PrAO User rejects the request, PAO User has to capture the fresh request for rectification, if needed.

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Hostis Court	Infection of the Authority. The onus of
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Control Control of Con	

(Figure 48)

When the PrAO User submits the request, message 'Request Authorised Successfully, Acknowledgement ID is 100XXXXXX' will be shown on the screen. Please refer Figure 49.

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- HODE C- CI		hange is growth			National Pensio	ii əystenii (nr ə
kicome Principal Accounts Office-111	154700		· · · · · ·	Nevigete to NPSCAN	02.Jun-2020	Home Logoul
ction PAO Fund Dutada Sabaca	Ber Registration Grievance Un	er Maintenance Views Repo	rts Additional Reports (New) Mask	er Downland Dashboard CC	WS BackOffice Rodal Offices Upl	ked :
ctification Module Recruitment M	Lookalog Ext Withdrawal Region	d Knowledge Centre CKYCC	angdance			
 GPF Rectification Erron 	eous Transfer Withdrawal PR	Request Authorized 5	luccasafully Acknowledgement ID is 19000	77942		8
Annuladopment No.	10000778962					
CARSA C Rag No.	11040879555 2999213		Name PAOPSAD Name		VHOVY THRUGH ZEENV Sr. Accounts Officer and Sr. PO. North Naper	hen Rahag Yamana
Story Details	They Take	Pi M Rome	Scheme Many	Total Units	Stocked Units	Available theirs
115042679555	Tert	SELPENDION FUNDS FROM TE	TEN PENSION FUNC SCHEME -	6900 K208	0.0000	8960.1268
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ecker Details 2023-06-82 16 55 31 9 thurcer Details	12141	1001025402				

(Figure 49)

CRA will process the request which has been authorized by the PrAO. CRA will redeem all the units from the subscribers account. The redeemed units will be transferred in the suspense account and will be considered for the redemption in the next settlement cycle. Once request is processed in the CRA system, PRAN will be deactivated in the CRA system. No contribution will be allowed to be credited in the subscriber's PRAN.

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4. Views by PrAO

User will be able to view the status of request authorized by him/her. User has to click the menu 'Error Rectification Module' and sub-menu 'View Request Status'. Please refer Figure 50.

	SNSDL e-Gov is now Sprotean	Nation	nal Pension System (NPS)	
Welcome Principal Acc	senta Office-111014700	Navigate to NPSCAN	02-Juni-2023	Home Logos
Instruction INO Fund D	stalls Subscriber Registration Grievance User Meintenance Views Reports Additiona	al Toports (New) Master Download Databoard Cl	WS DackOffice Nodel Offices Upload	
are Rectification Module	Recruitment Manhology East Withdrawal Request Knowledge Centre CKTCC ampliance			
otherce 'Rectification of scene Transfer to runtee Bare'				
aw Request Status				
afterize 'Rechlication of mineous Transfer to deuritien'	Welcome to Central Rev	cordkeeping Agency		
ahotics Redemptor of n NPS Contribution	Click terms to view list of Exit Cl	laim IDs avraiting any action		
	Subscriber is required to purchase the annulty at the time of Exit. T	o view annuity quotes, please click here View Annuity	y Quotes	
	Click here for details related to 'Voluntary Contributi	ion in Tier Laccount by Govt. Sector Subscribers'		
	Information regarding online submission of FATCA Self-Certification in Subscrit	bers login may be deseminated to your Subscribers. I	or deta Notification	100
	Click here for PFRDA.Advisory on stre	semining of handling of Exit cases	Transaction Type	Court
	NPS Operations Guide Put	KORTA PAORITO DOO	Reset Pin.	1
	Nodal Offices Helpine	No 1800-222-081	Constant and the low statistics	11
			Gravance general to resource	
			Withdrawal Request Verification	-
	Retired life in sahar	ra, NPS hanvara	•	
			-	

(Figure 50)

Status of Erroneous Transfer Request

PRAN	
Acknowledgement No.	10000890007
Request Type	Select V
PAO/POP-SP/POP/PrAO Reg.No.	
Capture Date From	(dd/mm/yyyy)
Capture Date To	(dd/mm/yyyy)
Status of Request	Select V
	Submit Reset

Retíred lífe ka sahara, NPS hamara

(Figure 51)

User can view the status of a particular request by providing the Acknowledgement ID. User can also search the request by providing the Request Type', 'PRAN' or 'Date Range'. Once User provides the search fields, Acknowledgment IDs (hyperlink) will be provided to the User. Please refer Figure 52.

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	rroneous Transfer Request		
	PRAN		
	Request Type		
	PAO/POP-SP/POP/PrAO Reg.No.		
	Capture Date From	02/06/2023	
	Capture Date To	02/05/0022	
	Status of Request	Select	
		Submit Decet	
		Subility Reset	
Status of E	rroneous Transfer Request		
Status of E	rroneous Transfer Request		
ତ Status of E	PRAN Acknowledgement No.		
⊙ Status of E	PRAN Acknowledgement No. Request Type PA0/POP-SP/POP/P/AQ Ren No	-Select-	
Status of E	PRAN Acknowledgement No. Request Type PAO/POP-SP/POP/PrAO Reg.No. Capture Date From	-Select	
● Status of E	PRAN Acknowledgement No. Request Type PAO/POP-SP/POP/PrAO Reg No. Capture Date From Capture Date To	-Select	
● Status of E	PRAN Acknowledgement No. Request Type PAO/POP-SP/POP/PrAO Reg.No. Capture Date From Capture Date To Status of Request	Select-	
Status of E	rroneous Transfer Request PRAN Acknowledgement No. Request Type PAO/POP-SP/POP/PrAO Reg.No. Capture Date From Capture Date To Status of Request	-Select -Select Comparison Comparis	
Status of E	rroneous Transfer Request PRAN Acknowledgement No. Request Type PAO/POP-SP/POP/PrAO Reg.No. Capture Date From Capture Date To Status of Request	Select	

(Figure 53)

Once User clicks the hyperlink, the details of specific request will be available for view. Please refer Figure 54.

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									Change is growth	
Rectification of Error	oneous Trans	sfer to PRAN							Back	
Search Details										
Acknowledgement No.		10000890007								
Transaction Id		1003369402741	PR	RAN		110092933972				
Contribution Type		Regular	Su	bscriber Nam	те	DEEPAK KUMAR	SINGH			
Contribution Month / Year		Oct 2019	Co	ntribution Am	nount	14181.00				
PAO/POP-SP/POP/PrAO Reg. No	u -	2022716	PA	O Name		PAO (A.G., A&E),	Department of Indian A	Audit and Accounts, Allah	abad	
Contribution Details										
PAO/DDO Reg. No.	PRAN	Contribution T	/De	Month	Year	Ап	nount	Remarks	Amount Available for Adjustment	
2022716 110	092933972	Regular		Oct	2019	141	81.00		13266.00	
equest Details										
Request Type		Redemption of E	xcess Transfe	er To PRAN						
Amount to be Adjusted		915.00								
Actual amount paid		1174.23								
Remark for SOT		Redemption of R	s 915 as per l	DDO request	NO 101611/1	R 464 DT 22.02.20	23.			
Amount shall be populated once the	e payout is proce	ssed else it shall b	e blank.							
ank Details of PAO										
Account Number	11076226474		Bank Name		ST	FATE BANK OF IND	IA Branch N	lame	ALLAHABAD	
Bank Address	KUTCHERY RO	AD, ALLAHABAD	MICR Code		21	1002002	Pin Code	9	211002	
IFS Code	SBIN0000006		Mode of Trar	nsfer	E	lectronic Transfer	Beneficia	ary Account Name	AGUP PAY A/C	
Maker Details		User Id			Request S	itatus		Remarks		1
2023-02-28 17:25:06.270838		1003369400			Capture	ed	Redemption of Rs 9	15 as per DDO request N	No 101611/TR 464 DT 22.02.2023.	
Checker Details										
Action Timestamp		User Id			Request S	itatus		Remarks		
2023-03-28 14:49:44.477498		1003369401			Verifie	d		OK		
Authorizer Details										
Action Timestamp		User Id			Request S	itatus		Remarks		
2023-04-05 11:49:45.220894		111104600			Authoriz	ed				
Subscriber Details										
Action Timestamp		PRAN			Request S	itatus		Remarks		

(Figure 54)

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